

DComPartner Privacy Policy

(Adm-1026)

Last updated: April 13, 2026

This Privacy Policy explains how **DComPartner International AS**, operating under the name **DComPartner**, collects, uses, stores, and protects personal information.

By using DComPartner's website, mobile app, or connected services, you agree to the terms described in this policy.

1. Who We Are

DComPartner International AS ("we," "our," or "us") operates **DComPartner**, a platform connecting partners, agents, and customers in multiple countries.

Our mission is to create transparent, fair, and secure connections between businesses and individuals.

Company name: DComPartner International AS

Platform name: DComPartner

Website: www.dcompartner.com

Email: support@dcompartner.com

Registered country: Norway

2. Information We Collect

We collect only the data necessary to operate the platform efficiently and lawfully.

2.1 Information You Provide

- **Account details:** name, email, phone, and password.
- **Partner information:** company name, registration number, address, contact details, and payment details.
- **Agent information:** identification, tax information, payment details, and activity data.
- **Customer information:** contact details, shipping address, and transaction records.
- **Communications:** messages, inquiries, or feedback submitted through the platform.

2.2 Information Collected Automatically

- **Technical data:** IP address, device type, browser, and operating system.
- **Usage data:** login activity, viewed pages, time spent, and clicks.
- **Cookies:** small files stored on your device to enhance functionality and performance.

3. How We Use Your Information

Your information is used only for legitimate business purposes:

- To create and manage accounts.
- To process transactions securely.
- To send confirmations, receipts, and updates.
- To pay partners and agents correctly.
- To maintain fraud prevention and platform security.
- To provide customer and technical support.
- To improve platform design, functionality, and user experience.
- To comply with financial, tax, and regulatory obligations.

We never sell or trade personal data to third parties.

4. Legal Basis for Processing (GDPR)

We process personal data under the following legal bases:

- **Contractual necessity** – to deliver services you've agreed to use.
- **Legitimate interests** – to maintain safe, efficient, and compliant operations.
- **Legal obligation** – to fulfill financial or regulatory reporting requirements.
- **Consent** – when you voluntarily subscribe to newsletters or marketing.

5. Sharing of Information

We share information only when necessary and under strict confidentiality agreements:

- **Payment service providers** for secure transactions and payouts.
- **Technology providers** who maintain platform infrastructure.
- **Regulatory authorities**, when required by law (e.g., for tax or compliance purposes).
- **Legal representatives** in case of fraud, disputes, or legal investigations.

All partners handling your data are GDPR-compliant or operate under equivalent privacy frameworks.

6. Data Retention

- We retain account data for as long as your account is active.
- Transaction data is stored for a minimum of **five (5) years** in compliance with Norwegian accounting law and EU financial record requirements.
- You may request deletion of your account and personal data, except where legal obligations require retention.

7. Cookies and Tracking Technologies

We use cookies to:

- Keep you logged in securely.
- Improve page performance and personalization.
- Analyze usage to optimize platform functionality.

You can disable cookies in your browser, but some features may not function correctly.

8. Data Security

We use strict technical and organizational measures to protect your information:

- Encrypted data storage and SSL-secured connections.
- Restricted access to sensitive data.
- Continuous monitoring for unauthorized activity.
- Compliance with recognized security standards (ISO/IEC 27001-level principles).

Despite these safeguards, no online system can guarantee absolute security.

9. International Data Transfers

As DComPartner operates across multiple countries, some data may be processed or stored outside your home country.

All transfers are handled under **GDPR-approved safeguards**, including standard contractual clauses and secure encryption protocols.

10. Your Rights

Under GDPR and related laws, you have the right to:

- Access your personal data.
- Correct or update inaccurate data.
- Request deletion (“right to be forgotten”).
- Restrict or object to processing.
- Request data portability.
- Withdraw consent at any time (where applicable).

Requests can be sent to: **support@dcompartner.com**

We will respond within 30 days.

11. Children's Privacy

DComPartner does not knowingly collect personal data from individuals under 18 years old. If such information is discovered, it will be deleted immediately.

12. Third-Party Links

Our platform may contain links to third-party websites.

DComPartner is not responsible for the privacy practices or content of its partners.

Users are encouraged to review external privacy policies before providing any information.

13. Updates to This Policy

This Privacy Policy may be updated periodically to reflect changes in law, operations, or services.

When changes occur, we will notify users through email or a visible platform notice.

Continued use of DComPartner after updates implies acceptance of the revised policy.

14. Contact Information

DComPartner International AS

Email: privacy@dcompartner.com

Website: www.dcompartner.com

Final Note

We value your trust.

DComPartner's priority is to handle all personal information responsibly, securely, and transparently — in full compliance with **international privacy and payment regulations**.